

## DEPARTMENT OF HUMAN SERVICES

<http://humanservices.hawaii.gov>

Queen Liliuokalani Building  
1390 Miller Street  
Honolulu, HI 96813

Mailing address:  
P.O. Box 339  
Honolulu, HI 96809

**DIRECTOR**.....**PANKAJ BHANOT** ..... 586-4997  
**DEPUTY DIRECTOR** .....**CATHERINE BETTS** ..... 586-4998  
FAX: 586-4890

Administrative Assistant .....Joseph Campos II ..... 586-4888

Communications  
Public Information Officer ..... 586-4892

Complaints  
Complaints Liaison .....R. Malia Taum-Deenik..... 586-4994

Governor's Coordinator  
on Homelessness .....Scott Morishige ..... 586-0193

### ADMINISTRATIVE APPEALS OFFICE

ADMINISTRATOR .....IRENE NAKANO..... 586-5290  
FAX: 586-5295

### AUDIT, QUALITY CONTROL AND RESEARCH OFFICE

BUSINESS MANAGEMENT  
OFFICER .....PAUL SASAKI..... 586-4868  
FAX: 586-4810

### BUDGET, PLANNING AND MANAGEMENT OFFICE

PROGRAM AND BUDGET  
ANALYSIS MANAGER .....LINDA KOMATSU-WONG..... 586-5120  
FAX: 586-5118

### FISCAL MANAGEMENT OFFICE

BUSINESS MANAGEMENT  
OFFICER .....KEN KITAMURA..... 586-4856  
FAX: 586-4865

### OFFICE OF INFORMATION TECHNOLOGY

CHIEF INFORMATION  
OFFICER .....RYAN SHIMAMURA..... 586-5139  
FAX: 586-5147

### PERSONNEL OFFICE

DEPARTMENTAL PERSONNEL  
OFFICER .....BRENNA HASHIMOTO ..... 586-4951  
FAX: 586-4990

### BENEFIT, EMPLOYMENT AND SUPPORT SERVICES DIVISION

1010 Richards St., Rm. 412, Honolulu, HI 96813

<http://humanservices.hawaii.gov/bessd>

ADMINISTRATOR .....BRIAN DONOHOE..... 586-5238  
Assistant Administrator .....Scott Nakasone..... 586-7054  
FAX: 586-5229

DEPT. OF HUMAN SERVICES

Administrative Management Services (AMS).....	Iva-Starr Cain.....	586-7255
Child Care Program.....	Dana Balansag.....	586-7187
Electronic Benefit Transfer .....	Sabrina Young.....	586-5237
Employment and Training .....	Catherine Scardino .....	586-7062
Financial Assistance .....	Paul Higa.....	586-5729
Homeless Programs .....	Harold Brackeen III.....	586-7072
Investigations.....	Sean Vaivao-Oliver.....	586-7177
SNAP (Food Stamps) .....	Pamela Higa .....	586-5722
Staff Development.....	Lee Tsukazaki .....	832-5637
Systems Operations and Requirements .....	Ginet Hayes.....	586-5236
Statewide		
1010 Richards St., Rm. 413, Honolulu, HI 96813		
Administrator.....	Julie Morita .....	587-3329
		FAX: 587-3331
East Hawaii Section		
1990 Kinoole St., Ste. 111, Hilo, HI 96720		
Administrator.....	Dana Sato .....	981-7287
		FAX: 981-7289
West Hawaii Section		
75-5722 Hanama Pl., Rm. 1105, Kailua-Kona, HI 96740		
Administrator.....	James Rubis.....	327-4766
		FAX: 327-4779
Maui Section		
1955 Main St., Ste. 325, Wailuku, HI 96793		
Administrator.....	Linda Fukunaga.....	243-5878
		FAX: 243-5880
Kauai Section		
4473 Pahee St., Ste. G, Lihue, HI 96766		
Administrator.....	Kelly Robinson .....	241-3667
		FAX: 241-3669
<b>MED-QUEST DIVISION</b>		
601 Kamokila Blvd., Rms. 506 and 518, Kapolei, HI 96707		
<a href="http://humanservices.hawaii.gov/mqd">http://humanservices.hawaii.gov/mqd</a>		
ADMINISTRATOR.....	JUDY MOHR PETERSON, PhD .....	692-8050
Assistant Administrator .....	Meredith Nichols.....	692-8052
		FAX: 692-8155
Finance Office		
Finance Officer.....	Eric Nouchi .....	692-7956
		FAX: 692-7989
Systems Office		
Systems Officers (TA).....	Marivic Baitlon .....	692-7951
	Phan Sirivattha .....	692-7951
		FAX: 692-7966
Clinical Standards Office		
Administrator .....	Leslie Tawata .....	692-8116
Medical Director .....	Curtis Toma, MD .....	692-8106
		FAX: 692-8131

Health Care Services Branch  
 Administrator .....Jon Fujii..... 692-8093  
 FAX: 692-8087

Training Office  
 Training Officer (TA).....Puanani Crabbe Parker..... 692-8144

Policy and Program Development Office  
 Acting Administrator.....Edie Mayeshiro ..... 692-8134  
 FAX: 692-8173

Eligibility Branch  
 Administrator .....Kimberly Lutao ..... 587-7291  
 FAX: 587-5718

Customer Service Branch  
 Administrator .....Lori-Lei Aponte ..... 692-8069  
 FAX: 692-8173

**SOCIAL SERVICES DIVISION**

1010 Richards St., Rm. 216, Honolulu, HI 96813

<http://humanservices.hawaii.gov/ssd>

ADMINISTRATOR.....KAYLE PEREZ.....586-5701  
 FAX: 586-5700

Adult Protective and Community Services Branch  
 Administrator .....Lisa Amador..... 586-7754  
 FAX: 586-5700

Child Welfare Services Branch  
 Administrator (TA) .....Elladine Olevao..... 243-5256  
 Assistant Administrator.....Tonia Mahi..... 586-5708  
 FAX: 586-4806

Support Services Office  
 Administrator (TA) .....Carolina Anagaran ..... 586-5702  
 FAX: 586-4806

**DIVISION OF VOCATIONAL REHABILITATION**

1010 Richards St., Rm. 217, Honolulu, HI 96813

<http://humanservices.hawaii.gov/vocational-rehabilitation>

ADMINISTRATOR.....MAUREEN BATES ..... 586-9741  
 Assistant Administrator (TA).....Rusnell Pascual-Kestner..... 586-9992  
 FAX: 586-9755

Disability Determination Branch  
 1580 Makaloa St., Ste. 660, Honolulu, HI 96814  
 Administrator .....Vikki Nakamura..... 979-7013

Services for the Blind Branch  
 1901 Bachelot St., Honolulu, HI 96817  
 Administrator .....Lea Dias ..... 586-5275

Oahu Branch  
 600 Kapiolani Blvd., Rm. 305, Honolulu, HI 96813  
 Administrator (TA) .....Sheri Komatsu..... 586-4828

Hawaii Branch  
 75 Aupuni St., Rm. 110, Hilo, HI 96720  
 Administrator .....Derek Inaba ..... 974-6444

Maui Branch  
 54 High St., Rm. 309, Wailuku, HI 96793  
 Administrator .....Shauna Tanner..... 984-8350

Kauai Branch

3060 Eiwa St., Rm. 304, Lihue, HI 96766

Administrator .....Angeline Kaleiohi ..... 274-3333

**STATE REHABILITATION COUNCIL (15)**

Members.....	Jodi Asato	(06-30-22)
	Rene Berthiaume	(06-30-21)
	Arthur Cabanilla	(06-30-21)
	Bernadette Howard	(06-30-22)
	Michele Ku	(06-30-21)
	Howard Lesser	(06-30-22)
	Terry-Ann Moses	(06-30-22)
	Dustin Park	(06-30-21)
	Ricky Shimokawa	(06-30-21)
	Lanelle Yamane	(06-30-20)

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Ex officio (nonvoting).....Maureen Bates (Division of Vocational Rehabilitation)

**HAWAII INTERAGENCY COUNCIL ON HOMELESSNESS (29)**

Chair .....Scott Morishige (Governor’s Coordinator on Homelessness)

Members.....Pankaj Bhanot (Director of Human Services)

Harold Branckeen III (Administrator, Homeless Programs Office)

Bruce S. Anderson, PhD (Director of Health)

Scott T. Murakami (Director of Labor and Industrial Relations)

Nolan P. Espinda (Director of Public Safety)

Mike McCartney (Director of Business, Economic Development and Tourism)

William Aila Jr. (Interim Chair, Hawaiian Homes Commission)

Collette Y. Machado (Chair, Office of Hawaiian Affairs)

Maj. Gen. Kenneth S. Hara (Adjutant General)

Clare E. Connors (Attorney General)

Christina M. Kishimoto, EdD (Superintendent of Education)

John Mizuno (House Designee)

Cedric Gates (House Designee, Alternate)

Russell Ruderman (Senate Designee)

Breene Harimoto (Senate Designee, Alternate)

Michael P. Victorino (Mayor, Maui County)

Kirk Caldwell (Mayor, City & County of Honolulu)

Derek S.K. Kawakami (Mayor, Kauai County)

Harry Kim (Mayor, Hawaii County)

Mark Chandler (U.S. Dept. of Housing and Urban Development)

Andy Dahlberg (U.S. Dept. of Veterans Affairs)

Daniel Kaneshiro (Hawaii Pastors Roundtable)

Hakim Ouansafi (Executive Director, Hawaii Public Housing Authority)

David Rolf (Business Community)

Crystal Caday-Bargayo (Continuum of Care - Kauai)

Maude Cumming (Continuum of Care - Maui)

Brandee Menino (Continuum of Care - Hawaii)

Laura E. Thielen (Continuum of Care - Oahu)

**HAWAII PUBLIC HOUSING AUTHORITY**

1002 N. School St., Honolulu, HI 96817  
P.O. Box 17907, Honolulu, HI 96817-9982  
<http://hpha.hawaii.gov>

EXECUTIVE DIRECTOR.....HAKIM OUANSAFI..... 832-4694  
FAX: 832-4679

**BOARD OF DIRECTORS (11)**

Chair/Kauai .....Milo Spindt (06-30-22)  
Vice Chair/Oahu.....Robert Hall (06-30-22)  
Secretary/At Large .....Pono D. Shim (06-30-23)

Members:

Hawaii .....Susan Kunz (06-30-23)  
Maui .....Lisa Darcy (06-30-20)  
At large.....Todd Taniguchi (06-30-22)  
Advocate for Homeless .....Roy Katsuda (06-30-23)  
Advocate for Disability .....Betty Lou Larsen (06-30-23)  
Resident Representative .....George De Mello (06-30-20)

Ex officio (voting).....Pankaj Bhanot (Director of Human Services)  
Denis Iseri-Matsubara (Designee for Governor)

**OFFICE OF YOUTH SERVICES**

1010 Richards St., Ste. 314, Honolulu, HI 96813

EXECUTIVE DIRECTOR.....MERTON CHINEN..... 587-5710  
FAX: 587-5734

Hawaii Youth Correctional Facility  
42-470 Kalaniana'ole Hwy., Kailua, HI 96734

Administrator .....Mark Patterson ..... 266-9500  
FAX: 266-9506

**HAWAII JUVENILE JUSTICE STATE ADVISORY COUNCIL (15-33)**

Chair .....Delia Ulima (06-30-22)  
Vice Chair .....Susan Pirsch (12-31-20)  
Members.....Randi L. Cooper (06-30-22)  
William J. Fernandez (06-30-20)  
Cedric Gates (06-30-22)  
Chris Lee (06-30-20)  
Sterling Lee (06-30-20)  
Tai-An Miao (06-30-20)  
Nanglar Worachit (12-31-20)

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**STATE COMMISSION ON THE STATUS OF WOMEN (13)**

Leiopapa a Kamehameha Bldg., 235 S. Beretania St., Rm. 407, Honolulu, HI 96813

<http://humanservices.hawaii.gov/hscsw>

EXECUTIVE DIRECTOR.....KHARA JABOLA-CAROLUS ..... 586-5757

FAX: 586-5756

[dhs.hscsw@hawaii.gov](mailto:dhs.hscsw@hawaii.gov)

Chair.....Judy Kern (06-30-21)

Members.....Sierra Hampton-Eng (Interim)

Cyd L. Hoffeld (06-30-22)

Marilyn Lee (06-30-21)

Deja Ostrowski (06-30-22)

Terri Ann Motosue (06-30-23)

Ex officio (nonvoting).....Bruce S. Anderson, PhD (Director of Health)

Pankaj Bhanot (Director of Human Services)

Christina M. Kishimoto, EdD (Superintendent of Education)

David Lassner, PhD (President, University of Hawaii)

Scott T. Murakami (Director of Labor and Industrial Relations)

Ryker Wada (Director of Human Resources Development)

**STATE COMMISSION ON FATHERHOOD (15)**

<http://humanservices.hawaii.gov/fatherhood>

Members.....Daniel Kittredge (06-30-20)

David Mattos (06-30-20)

Caleb Milliken (06-30-20)

Ex officio.....Clare E. Connors (Attorney General)

Gordon Miyamoto (Designee for Superintendent of Education)

Nickey Robertson (Designee for Director of Health)

\_\_\_\_\_ (Designee for Director of Public Safety)

Bruce Shimoda (Designee for Executive Director, Office of Youth Services)

R. Malia Taum-Deenik (Designee for Director of Human Services)